NAVIGATING THE MENTAL HEALTHCARE SYSTEM

FOR ADULTS LIVING WITH SERIOUS MENTAL ILLNESS

WHEN TO SEEK CARE

Feelings and situations you may experience

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In treatment, maintaining levels of independence or seeking self-care help or community support



In treatment, participating in mental health care or transitioning to care after hospitalization



Breakthrough or emerging signs and symptoms



Thoughts or actions—harm to self or others, medical emergency, severe withdrawal

PREVENTION HOTLINE

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WHERE TO GO
Continuum of care

OUTPATIENT CARE

SUB-ACUTE
TRANSITIONAL CARE

ACUTE CARE SERVICES

EMERGENCY SERVICES



OUTPATIENT CARE



SUB-ACUTE TRANSITIONAL CARE



ACUTE CARE SERVICES





WHOM TO ENGAGE

Services that may help

EMERGENCY

SERVICES

911

911 or 988, Crisis diversion program, Law enforcement with Crisis Intervention Team (CIT)

988, Law enforcement with CIT, Psychiatric emergency room, Hospitalization

Intensive outpatient program, Partial hospitalization program, Substance abuse stabilization, Residential treatment facilities

Therapy, Medication management, Social work, Self-help groups (community-run mental health groups), Advocacy (eg. National Alliance on Mental Illness, Mental Health America), Faith-based organizations (eg. churches)



The role of a support team:

- If you are experiencing a mental health-related situation, call someone you trust—friend, family member, caregiver —someone you love
- If you are caring for someone with lived experience, call 211 or 988



BLACK MENTAL HEALTH PROVIDERS

COMMUNITY

HEALTHEQUITY

Community Health Equity Alliance

ALLIANCE











ESSENTIAL

COMMUNITY SERVICES

211

